

On-site Repair Service Charges

Product	On-site Service Fee (HK\$)	Transportation Fee (HK\$)
Window Type Air Conditioner	\$520	\$590
Window Split Type Air Conditioner	\$610 - \$650	Not Applicable
Single Split Type Air Conditioner	\$610 - \$1130	Not Applicable
Multi Split Type Air Conditioner	\$740 - \$1240	Not Applicable
LCD TV	\$270 - \$1700	\$400 - \$700
Refrigerator	\$410 - \$990	\$490 - \$980
Washer	\$510 - \$990	\$440 - \$550
Clothes Dryer	\$450 - \$790	\$440 - \$550
Window Type Thermo Ventilator	\$400	\$400
Ceiling Mount Thermo Ventilator	\$470 - \$690	\$400
Built-In Induction Cooker	\$570 - \$990	\$400 - \$550
Microwave Oven	\$330 - \$990	\$400 - \$550
Steam Oven	\$390 - \$990	\$400 - \$550
Dehumidifier	\$440	\$440
Dish Washer	\$440 - \$990	\$440 - \$550
Massage Lounger	\$590	\$900
Range Hood	\$440 - \$990	\$400 - \$550
Air Purifier	\$360 - \$870	\$400 - \$900
Toilet Seat	\$670	\$400
Wine Cabinet	\$480 - 1050	\$440 - 1090

Remarks:

1. The above fee is for reference only and it is only applicable to Shun Hing group authorized Hong Kong Official goods. The On-site Service Fee is not including parts replacement fee, particular repair item and additional fee (if applicable).
2. Customer is required to provide necessary facilities and safety arrangement (E.g. scaffolding) for our technician to inspect and repair the product, including product installed in open area or at height exceeding 2 metres above floor level.
3. Paid by cash or crossed cheque (payable to "Shun Hing Electric Service Centre Ltd") to Shun Hing representative while each service is completed.
4. After the machine is checked, the on-site service fee & repair fee will be charged even though the client declines to have it further repaired, or the machine is irreparable due to the unavailability of the required parts as a result of the product obsolescence.
5. After the on-site inspection and determined the cause of the defect, our technician will quote you the repair fee and parts replacement cost.
6. If the machine requires workshop service, transportation fee will be charged. Product in the inaccessible location for truck, customer will be responsible for transporting the product to the urban area for our take back service (eg . Hong Kong outlying islands, restricted area). If the building without lift or lift that cannot reach the delivery address or carry an appliance using hand cart where truck access is unavailable, additional

delivery surcharge will be applied. If the Discovery Bay Tunnel is used for repair parts/material transportation or workshop service, the customer shall pay the Discovery Bay Tunnel Fee.

7. An on-site and repair service surcharge will be levied if the machine is a parallel import goods. If the machine is irreparable due to the unavailability of the required parts, the related on-site and repair fee should still be applied.
8. Travelling surcharge HK\$220 per service order will be levied if service is required at Hong Kong outlying islands, remote area or restricted area (excluding Tung Chung Town Centre and Discovery Bay).
9. Paid visit & repair fee is valid within three months, while spare part(s) replaced is guaranteed for 3 months. Provided that the repaired machine become malfunction again with the same fault.
10. Above service charges are subject to change without prior notice.
11. In the event of any dispute, our Company reserves the right to make the final decision.