

Carry-in Service Charges

Product	Carry-in Service Fee(HK\$)
Traditional Rice Cooker	\$170 - \$210
Warm Jar / Induction Heating Warm Jar (Household Type)	\$210 - \$330
Bread Maker	\$280
Electric Fan	\$220
Free Standing Microwave Oven (Household Type)	\$200 - \$370
Free Standing Steam Oven	\$290
Free Standing Electric Oven / Toaster Oven	\$290
Dehumidifier	\$350
Free Standing Air Purifier (Household Type)	\$260 - \$360
Alkaline Ionizer	\$350
Thermo Pot / Electric Kettle	\$210 - \$260
Pressure Cooker	\$280
Stream Iron	\$210
Hair Dryer	\$130 - \$190

Remarks:

1. The above fee is for reference only and it is only applicable to Shun Hing group authorized Hong Kong Official goods. The Carry-in Service Fee is not including parts replacement fee, particular repair item and additional fee (if applicable).

2. If the electrical appliance is within warranty period, the customer is required to present the Product Warranty Card with the Official Invoice issued by the dealers of HK and Macau to our service station staff for carry-in warranty service. If the official invoice/the warranty card cannot be present or the warranty period is ended, repair fee and repair parts fee will be charged. Paid fee is non-refundable
3. For the carry-in repair service, please pay the Carry-in Service Fee by Cash or Credit Card (VISA / MASTER) in advance while service registration. This Carry-in Service fee is non-refundable. After the repair is completed, please collect the product at our company and pay the repair fee by Cash, Credit Card (VISA / MASTER) or Octopus (No Add Value Service).
4. Customer is responsible to deliver the appliance with the accessories like charger, power cable to our service center for the carry-in repair service (No reservation needed), and to pick up the repaired product from the same location. Please click [HERE](#) for our service center address and office hours.
5. Parts replacement cost will be quoted after the inspection by our technician and determined the cause of the defect. The carry-in service fee is non-refundable even though the client declines to have it further repaired after inspection.
6. If the age of the appliance is 7 years or above, some repair parts may be discontinued. If the product cannot be repaired due to parts discontinued, the carry-in service fee should still apply. All fees are non-refundable.
7. Paid repair fee is valid within three months, while spare part(s) replaced is guaranteed for 3 months. Provided that the repaired machine become malfunction again with the same fault.
8. Above service charges are subject to change without prior notice.
9. In the event of any dispute, our Company reserves the right to make the final decision.